

## Underground Utility District Virtual Town Hall Q&A – January 25, 2023

**1. Q:** Can residents have their streets undergrounded if they are not part of an underground utility district project?

**A** **Yes, but the costs will be borne by the residents and undergrounding costs can be very high. AMP would do the design, the residents would be responsible for installing the underground substructure, and AMP would pull cables and complete the conversions.**

**2. Q:** Could I just have the 1 pole in front of my house removed?

**A** **Yes, but you would be responsible for the costs and implementation. AMP will work with you to discuss your options.**

**3. Q:** What about the impact of sea level rise or climate change on underground utility lines?

**A** **Approximately 50% of Alameda is already underground. Underground distribution cables and equipment, used to carry electricity from the sub-station to transformers, are specially designed to withstand extended exposure to moisture, and/or water pressure when submerged under water. The cable will also be encased in conduit and the design will include looped underground distribution services for redundancy .**

**4. Q:** Who is responsible for the new underground service lateral?

**A** **The Undergrounding Program now covers the cost of installing the underground service lateral (up to 100 feet) and the cost of converting the electric service panel to accept underground service. There are few properties in Alameda that will exceed the 100 feet limit for service laterals. The project will also restore surfaces and landscaping disturbed during construction.**

**In Alameda, the customer owns the underground service lateral from the service point (connection to the AMP's secondary system) to the meter panel. AMP owns only the meter on the customer's property. If repairs to the service laterals are needed in the future, the property owner will be responsible to make the repairs. The project will pay the cost to install that service lateral, but the property owners will own the service lateral itself.**

**5. Q:** I understand that property owners may have to pay for the portion of their service lateral that exceeds 100 feet. Where does the service lateral start?

**A** **The service lateral typically will start at the back of the sidewalk (the edge of sidewalk closest to the residence) and runs to the location of the meter on the house.**

**6. Q:** Do you have a cost as it would apply to the property owners if the service lateral is beyond the 100 feet limit?

**A** **Not at this point. The cost will depend on what our contractor's costs are. As mentioned, few properties in Alameda will exceed the 100' limit. During the design phase, AMP will conduct property surveys and will be able to identify properties that may exceed the 100 foot limit.**