



Learn Your Rights as a Solar Customer

If you are considering solar power for your home, be sure to take the first step of learning your rights as a solar customer. AMP can help you do just that with the new Solar Consumer Protection Guide.

Get Accurate Information

The guide will help you learn:

- Your rights as a solar customer under California law
- Questions to ask a solar provider before you agree to a contract
- Solar compensation
- The step-by-step process of installing solar power at your home
- Solar financing options
- How you can combine solar panels and battery storage at your home

Plus, you'll find an in-depth list of resources to help you as you navigate the process of installing solar.

Learn More

Check out www.alamedamp.com/solar to access the Solar Consumer Protection Guide and other resources for Alameda current and potential solar customers.

Help Plan AMP's Future

Don't miss your chance to plan for the island's future energy needs! Join the Public Utilities Board's (PUB) annual strategic planning meeting on Feb. 22 to weigh in on AMP's initiatives and programs.

PUB Strategic Planning Update

When:

Feb. 22 at 5 p.m.

Where:

Web/teleconference details will be available on www.alamedamp.com on February 10.



Get Funding to Drive Clean



Would you like to get up to \$5,000 for a down payment on an electric vehicle? The Driving Clean Assistance Program (DCAP) offers grants to income-eligible applicants for EV purchases.

ALAMEDANS WELCOME TO APPLY

Income-eligible applicants throughout the Bay Area, including Alamedans, can apply for funding. The program is sponsored by the California's Air Resources Board and California Climate Investments.

Eligible applicants can use DCAP funding toward the purchase of:

- New or used EVs
- All-electric vehicles
- Plug-in hybrid
- Hybrid vehicles

LEARN MORE

Visit www.alamedamp.com/electricvehicles to learn more about the DCAP program and many other local, state and federal incentives.

Drive Electric

and share the love



In the spirit of Valentine's Day, show some love to the earth by driving clean. For a limited time, get extra cash back from AMP when you buy a used EV and install a level 2 charger.

STANDARD OFFER:

Get up to \$2,300 back when you purchase a used EV and install a level 2 charger at the same time.

INCOME-ELIGIBLE:

When you buy a used EV and install a level 2 charger, you can get up to \$3,300 back.

Offer Expires:
June 30, 2021

Choose How You Pay Your Electric Bill



Online

Pay your bill online at AMP's website:
www.alamedamp.com



Automatic Payment Plan

Sign up and your payments are automatically withdrawn from your bank.



Paperless Billing

An email each month lets you know your bill is ready for payment.



Your Bank

Many banks offer FREE online bill payment services.



By Phone

Pay your bill over the phone using a check or credit/debit card.



By Mail

Alameda Municipal Power
P.O. Box 511427
Los Angeles, CA 90051



Balanced Payment Program

AMP will calculate your average billing over the last 12 months and set up a fixed monthly payment.

PRESIDENTS DAY

CUSTOMER SERVICE HOURS

AMP's customer service team will be unavailable on Monday, Feb. 18 due to the Presidents Day holiday. You can use our automated phone service 24/7 at (510) 748-3900 to access your account information, pay your bill, or report emergencies.

CONTACT AMP

Customer Service 510-748-3900
After Hours/Emergency 510-748-3902
TDD (hearing impaired) 510-522-7538
Email amp@alamedamp.com
Internet www.alamedamp.com

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