



**ALAMEDA
MUNICIPAL POWER**

The Flash

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Drive Electric

This Holiday Season

Take Advantage of State Incentive for New EVs

Do you have your eye on a new electric vehicle (EV)?

A new state incentive can bring down the cost of a new EV by as much as \$1,500. Plus, you can use the new California Clean Fuel Reward in combination with other federal, state or local incentives. The new

program, which launched in November, is designed to help lower greenhouse gas emissions.

How to save money with the New California Clean Fuel Reward Incentive

The California Clean Fuel Reward incentive gives you time-of-sale savings when you buy or lease an eligible EV. You

also have the option to combine incentives such as the California Clean Vehicle Rebate or the tax credit for purchasing a qualified EV.

This incentive uses an EV's battery capacity to determine the incentive amount (up to \$1,500). The incentives apply to 100% electric vehicles

as well as plug-in hybrid electric vehicles.

Learn More

For more information about the California Clean Fuel Reward and other federal, state and local incentives, go to the EV section of AMP's website at www.alamedamp.com.



Get Extra Cash Back for a Limited Time

Shopping for green and sustainable holiday gifts? Used electric vehicles and home EV chargers make great gifts—especially when you can get additional savings on your purchases! For a limited time, get extra cash back from AMP when you go electric! Find details at www.alamedamp.com

Get up to \$2,300 back

When you purchase a used all-electric (battery-powered) vehicle and install a level 2 charger at the same time, you can get up to \$2,300 cash back.

Get up to \$1,800 back

When you purchase a plug-in hybrid electric vehicle and install a level 2 charger, qualify for up to \$1,800 cash back.

These electrifying offers are available to all AMP customers through June 30, 2021.



Avoid Utility Bill Scams

Since scammers are typically active during the holiday season, here are a few reminders on how to avoid sticky situations with utility bill payment scams. If you receive a call, an in-person visit or an email from anyone demanding immediate payment on your AMP electric account, be more than suspicious. AMP will never ask for credit card or debit card numbers and only provides courtesy calls to accounts that are already delinquent. If you have any doubts, don't give out any information. Please hang up and call AMP's customer service team at (510) 748-3900.



SPOTTING A COMMON SCAM

Common scams involve someone impersonating a utility representative (either on the phone or in person) claiming that an electric account is past due and will be disconnected. The individual goes on to provide payment instructions via Green Dot MoneyPaks or NetSpend prepaid debit cards. These cards, and others like them, are a good signal that a scam is underway.

If you suspect you have become a victim of a scam, AMP recommends that you immediately call the Alameda Police Department at (510) 337-8340 to file a report.

IDS AND LOGOS

- AMP employees always carry photo identification cards. If the ID is not visible and you don't see any other AMP logo, ask the individual to show you their badge.
- All AMP vehicles are marked with the AMP name and logo. If you are approached by someone claiming to be from AMP, check to see if their vehicle is clearly marked and/or ask for ID.
- Verification is easy. If you have any doubts or concerns that a visitor or caller represents AMP, call AMP at (510) 748-3900 to check.
- Never provide unsolicited callers or visitors with credit card numbers or any other information that may compromise your financial security.

AMP Earns National Honors for Environmental Programs



Thanks in large part to the participation of our customers, AMP has been recognized as a national industry leader for its "smart energy" programs focused on energy efficiency, sustainability and the customer experience.

AMP was one of 27 community-owned utilities in the nation to earn the designation of "Smart Energy Provider" from the American Public Power Association (APPA) in 2020.

The Smart Energy Provider designation, which lasts for two years (2020-2022) recognizes public power utilities for leadership in four key areas: smart energy program structure; energy efficiency and distributed energy programs; environmental and sustainability initiatives; and the customer experience. This is the second year APPA has offered the designation. In total, 94 public power utilities in the U.S. hold the designation. Thank you again to all our customers who participate in AMP's programs focused on energy efficiency and sustainability!



Holiday Phone Hours for AMP's Customer Service Team

AMP's customer service team will be unavailable on Friday, Dec. 25 for the holiday. You can use our automated phone service 24/7 at (510) 748-3900 to access your account information, pay your bill, or report emergencies.

CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency	510-748-3902
TDD (hearing impaired)	510-522-7538
Email	amp@alamedamp.com
Internet	www.alamedamp.com

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