



AMP Customers Will See No Rate Increase Through June 2021

Your community-owned electric utility will not increase electric rates for all customers. At its meeting on April 27, the Public Utilities Board unanimously decided to maintain the existing rates for the upcoming fiscal year, beginning July 1, 2020.

STRONG FINANCIAL OUTLOOK

Thanks to the utility's strong financial outlook, the Public Utilities Board decided not to raise electric rates during a time when AMP customers are experiencing the economic impacts of COVID-19. AMP had earlier expected to propose a rate increase of up to 2% due to increases in purchased power costs and increased transmis-

sion costs, and other operating expenses such as labor and strategic plan initiatives.

As presented at the board's annual budget workshop earlier in the evening, the increased costs will be paid out of AMP's existing reserves. The board will vote on the fiscal year 2021 budget at its meeting on June 15, 2020.

COMMUNITY PRIDE

AMP does not make a profit

on rates. The revenue from electric sales goes toward operation of the system and then to the community through annual transfers of \$5.5 million to the city's general fund for valuable community services.

AMP RATES 20% LOWER

AMP's rates average approximately 20 percent lower than those in neighboring communities, saving Alamedans a

total of \$15.5 million.

FINANCIAL ASSISTANCE

AMP offers a variety of programs and services for customers who are interested in understanding their energy use or who are having trouble paying their utility bills. Learn more in the article on the back of this newsletter or at www.alamedamp.com.



Save Cash with AMP's New Rebates for Used EVs and Electric Forklifts

Are you in the market for a used car? Do you own or work for a business that needs forklifts? Go electric and save money with AMP's new rebates for used EVs and electric forklifts.



\$1,000 BACK
on Used EV Purchase

With AMP's rebate on all-electric, used vehicles, you'll be able to earn up to \$1,000 back on your purchase. If you choose a used plug-in hybrid electric vehicle, which runs on electricity and gas, you can get a rebate of up to \$500.

AMP's income-qualified customers enrolled in the Energy Assistance Program qualify for an additional \$500 for each of these rebate options.



\$2,000 REBATE
COMMERCIAL CUSTOMERS

AMP also recently launched a new rebate for commercial customers to help lower the purchase price of a new electric forklift. Customers who buy a new class-1 or class-2 electric forklift are eligible for a rebate up to \$2,000. Learn more about the rebate at www.alamedamp.com

100% CLEAN CHARGE

Remember, AMP now provides 100% clean energy, so each time you fill up your EV, you get a clean charge.

AMP'S ESSENTIAL WORKERS ARE KEEPING OUR LIGHTS ON

AMP is celebrating its essential employees for powering the lights during COVID-19. Take a moment to thank AMP's essential teams for their dedicated work to keep our electric system running smoothly and safely.



CHECK OUT AMP'S NEW ONLINE TOOLS FOR DRIVING ELECTRIC

Getting a handle on all the new information about electric vehicles can seem daunting. AMP is excited to help streamline the EV information you need to know with the launch of new website tools and online content. The new tools, available on www.alamedamp.com/electricvehicles, help you choose, charge and purchase electric vehicles.

LEARN EXACTLY HOW MUCH YOU CAN SAVE

Since purchasing an EV is a financial decision, you can use AMP's handy new online calculator to learn how much you can save by switching from a gas vehicle to an EV.

FIND ALL THE REBATES IN ONE SPOT

Since you'll want to know how much money you can

save through government incentives, the new online content provides details on how to take advantage of rebates and offers from AMP, the state of California, and the federal government.

GET DETAILS ON EVS AVAILABLE IN THE MARKET

Get all of the details about vehicles on the market with AMP's live EV model search to find the right car for you based on price range, range per charge, charging time, etc.

KNOW WHERE TO CHARGE YOUR EV

AMP's new tools include an EV charger finder, so you can spot where to charge up your vehicle in town and beyond. Go to www.alamedamp.com/electricvehicles to get everything you need to drive electric.

PARTNERING WITH YOU AT A DIFFICULT TIME



CONTACT AMP'S CUSTOMER SERVICE TEAM

If you are having trouble paying your bill due to the COVID-19 pandemic, we urge you to call our customer service team at (510) 748-3900 between 8 a.m. and 5 p.m., Mondays through Fridays. To encourage social distancing and protect our customers and employees, we have closed our Service Center to the public.

BILL-SAVINGS PROGRAMS

Our bill-savings and energy efficiency programs can help lower your bill. AMP's Medical Discount Program lowers the impact of higher electricity costs resulting from operating critical health maintenance equipment. AMP also offers a balanced payment program, which sets up fixed monthly payments for qualifying customers. The third-party notification program provides caregivers with the tools they need to pay AMP bills. Go to www.alamedamp.com to learn more about AMP's programs that can save you money on your bill.

INCOME-ELIGIBLE PROGRAMS

AMP offers a variety of financial assistance programs for income-eligible customers, including the Energy Assistance Program, Project EASE (Energy Assistance Through Supportive Efforts), and the federal Home Energy Assistance Program. Learn more at www.alamedamp.com or (510) 748-3900.

CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency	510-748-3902
TDD (hearing impaired)	510-522-7538
Email	amp@alamedamp.com
Internet	www.alamedamp.com

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