



SAVING ENERGY THROUGH AMP'S ONLINE REBATES



ONLINE REBATES FOR:

Refrigerators/Freezers

Washing Machines

Electric Clothes Dryers

LED Light Bulbs and Fixtures

LED Holiday Lights (NEW)

And More!

the appliance and lighting upgrades made by participants resulted in energy savings of 41,110 kWh/year.

PLUS, your program participation has prevented the emission of approximately 29 metric tons of carbon dioxide equivalent, according to the Environmental Protection Agency's greenhouse gas calculator.

YOU'VE MADE IT A SUCCESS

Alameda Municipal Power (AMP) wants to thank you for making our Online Rebate Program such a great success. You have literally saved TONS of carbon dioxide through the program.

AND IT'S NOW AWARD WINNING

AMP has won a first-place award from the American Public Power Association (APPA) for the Online Rebate Program communications campaign.

The campaign included a bill insert, mailer, and newspaper and magazine ads to let you know how to participate in the program by replacing old appliances and light bulbs with Energy Star-certified models.

APPA is the national organization representing more than 2,000 not-for-profit, community electric utilities.

GREAT ENERGY SAVINGS

During our communications campaign from March 1 to August 1,

A VARIETY OF REBATES

The online rebate program is ongoing! Find how to earn rebates for a variety of appliances and lighting at www.alamedamp.com/rebates.

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The pilot phase of our My Energy usage tracking portal will come to a close at the end of the year.

A NEW AND BETTER SOLUTION

We are now deep into the development of a powerful new customer account management platform that will allow you to access your AMP energy usage data and pay your electric bill from any device anywhere and anytime you choose.

Look for more information on this topic in the near future.

BOARD TO CONSIDER UPDATING AMP'S SOLAR PROGRAM



PUBLIC UTILITIES BOARD MEETING

Monday, Nov. 21 at 7 p.m.

City Hall Chambers

2263 Santa Clara Avenue, Alameda

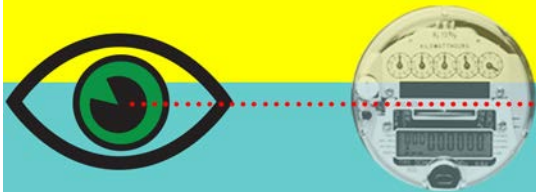
After receiving substantial public input, the Public Utilities Board will consider the long-term successor to the current net energy metering (NEM) program at its Nov. 21 meeting.

NEM is a special rate schedule for renewable generation customers, who are credited for excess energy exported to the grid.

FIND THE REPORT

The staff report on the program will be posted by the end of the business day on Nov. 14 at www.alamedamp.com.

**CUSTOMER SERVICE:
HELP PROVIDE ACCESS TO YOUR METER**



To provide you with reliable electric service, our employees need to be able to access your meter. Please consider the following tips:



If your meter is located behind a gate, please keep the gate unlocked.



Please ensure that your meter is not blocked behind trash cans or other items.



Identify AMP employees:

AMP employees always carry photo identification cards, and all AMP vehicles are marked with the AMP name and logo.

If the ID is not visible and you don't see an AMP logo, ask the individual to show you their badge.

**ENERGY EFFICIENCY:
CALIFORNIA SETS GOLD STANDARD**



This year, the American Council for an Energy-Efficient Economy (ACEEE) named two first-place winners for its 2016 State Energy Efficiency Scorecard – California and Massachusetts.

The top ranking means that California leads the pack for the first time since 2010. And, in the spirit of Thanksgiving, we need to thank you, our customers, again! Your participation in AMP's energy-saving programs helps our state set an example for the country.

**AMP EMPLOYEES VOLUNTEER:
PUBLIC POWER MEANS COMMUNITY**

To recognize that public service is the mission of community-owned electric utilities, AMP staff volunteered in Alameda during Public Power Week (Oct. 2-8).

More than 50 AMP employees worked on community improvement projects at Alameda Point Collaborative, a housing community that serves formerly homeless residents and provides job training.



AMP staff help out with gardening and maintenance at Alameda Point Collaborative's Ploughshares Nursery.

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NOW INCLUDING HOLIDAY LIGHTS!

In time for the holidays, you can get a rebate for purchasing Energy Star-certified LED holiday lights! Find details on this festive rebate in your November bill.

AMP's Service Center will be closed

on Friday, Nov. 11 in observance of Veterans Day
and on Thursday, Nov. 24 and
Friday, Nov. 25 to celebrate the Thanksgiving holiday.

CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency	510-748-3902
TDD (hearing impaired).....	510-522-7538
Email	amp@alamedamp.com
Internet	www.alamedamp.com

The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com

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