



NEW ELECTRIC RATES STARTING JULY 1

Starting on July 1, Alamedans will see changes to their electric rates. Alameda's Public Utilities Board approved a 5 percent overall increase at its regular meeting in April.

Rates 35% Below Our Neighbors

A typical residential customer with an average monthly bill of \$70 can expect to see an increase of approximately \$3.50 to their electric bill. Despite this increase, AMP's rates will still average 35% lower than those in neighboring communities, saving Alamedans a total of \$35 million in 2023.

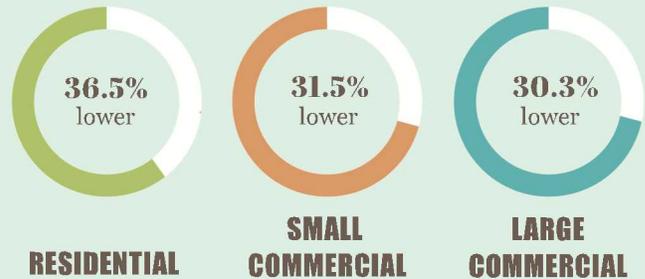
Where Does Each Dollar Go?

AMP's entire operating budget comes from our rates. (See the breakdown of how each dollar is spent to the right.) The budget includes funding for infrastructure to ensure that AMP's electric reliability remains among the top in the state.

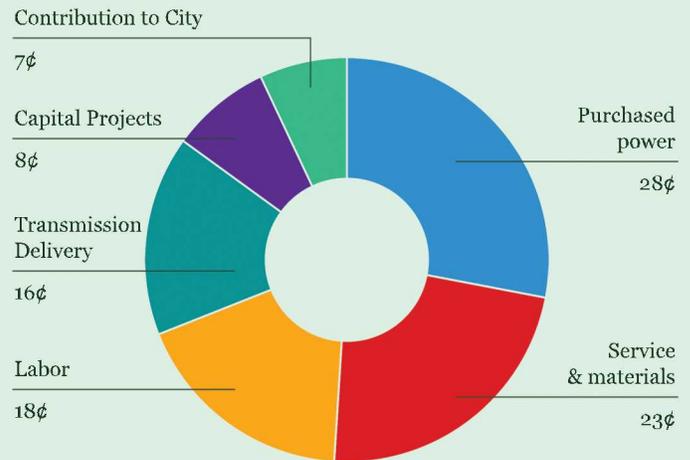
\$5.8 Million to Alameda's General Fund

AMP is a department within the City of Alameda, and revenue from electricity sales goes towards the operation of the electric system and to improving community services for Alamedans through the annual transfer of \$5.8 million to the city's general fund.

AMP Average rates compared to PG&E



Where Your Electric Dollar Goes



(Based on AMP's preliminary budget for FY23)

NEED HELP WITH YOUR BILL?

AMP provides several ways to help lower your bill from energy efficiency recommendations to financial assistance programs.

- Free energy consultations – A free electricity audit by an AMP energy specialist
- Energy Assistance Program – Financial assistance for low-income customers
- Free home energy upgrades for eligible customers enrolled in Energy Assistance Program
- Project EASE – Provides short-term emergency financial assistance
- Medical Discount Program – A 10% medical discount to reduce the impact of higher costs due to use of critical medical equipment.

Get more details on the Customer Service page of our website: www.alamedamp.com

SUMMER PROGRAMS AND REBATES

- This summer, AMP will begin offering rebates on e-bikes and will start a new heat pump space heater rebate program. Keep your eyes out for more information and details.
- Interested in home electrification? AMP will host a webinar on residential electrification in July - more details to come!

SUMMER IS HERE - BE PREPARED FOR FLEX ALERT DAYS

Summer is Here!

High temperatures and extreme loads on California's energy grid could require Alamedans to participate in statewide Flex Alerts again this year.

What is a Flex Alert?

Flex Alerts are a call to ALL Californians to voluntarily cut back on electricity and shift electric use to off-peak hours (normally after 9 p.m.)

Why Does Alameda Have to Participate?

While Alameda usually has sufficient power to keep the lights on all day, every day, Flex Alerts are a statewide notice for ALL Californians, regardless of their source of power, to cut back to avoid the necessity of rolling blackouts.

How Many Flex Alert Days Should I Expect This Summer?

For the past few years, there have been about 10 Flex Alert days per year, usually during the summer months

MYLAR BALLOONS CAUSE POWER OUTAGES

It's summertime – time for graduations and outdoor parties! Make sure that those celebrations don't include mylar balloons, but if they must, keep them away from power lines and tie them down securely. Mylar balloons often get stuck in power lines when they are released causing power outages. Not only is it inconvenient to be without power but removing them is dangerous for our lineworkers.

4TH OF JULY PARADE

Alameda's 4th of July Parade is the longest in the nation with a route that covers 3.3 miles and includes more than 2,500 participants. The Parade draws over 60,000 spectators every year, and after a two year hiatus, it is back!

Come support our city and don't forget to wave to Alameda Municipal Power staff driving by in our green and white utility vehicles along the parade route.

COMING SOON! NEW CUSTOMER PORTAL

AMP will be transitioning to a new online customer portal this summer! Some of the benefits of the new portal include more payment options, including automatic payment scheduling, increased account security, and a better view of billing and usage data. Keep your eyes out for more communication and notices of the new portal rollout. Before any changes are made, information will be provided directly to customers registered on the portal and posted on AMP's website and social media.

CONTACT AMP

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda CA 94501-0263 or by email to tiernan@alamedamp.com