



COURTESY NOTICE

AMP is now offering payment plans for all customers with past due balances. Payment plans can help prevent account shut offs for non-pay. AMP has suspended shut offs for non-pay and waived late fees since March of 2020, however, customers with past due balances will begin receiving shut off notices in April of this year.

If you'd like to set up a payment plan, call us at 510.748.3900, Monday through Friday, 8am to 5pm, excluding holidays.

CHOOSE HOW YOU PAY YOUR ELECTRIC BILL



Online

Pay your bill online at AMP's website:
www.alamedamp.com



Automatic Payment Plan

Sign up and your payments are automatically withdrawn from your bank.



Paperless Billing

An email each month lets you know your bill is ready for payment.



Your Bank

Many banks offer FREE online bill payment services.



By Phone

Pay your bill over the phone using a check or credit/debit card.



By Mail

Alameda Municipal Power
P.O. Box 511427, Los Angeles CA 90051



Balanced Payment Program

AMP calculates your average billing over the last 12 months and sets up a fixed monthly payment.

HOW AMP CAN HELP YOU LOWER YOUR BILL

Medical Discount Program

AMP's medical discount program lowers the impact of high electricity costs resulting from operating critical health maintenance equipment. AMP also offers a balanced payment program, which sets up fixed monthly payments for qualifying customers. The third-party notification program provides caregivers with the tools they need to pay AMP bills.

Income-Eligible Programs

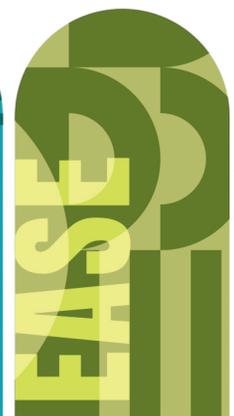
AMP offers a variety of financial assistance programs for income-eligible customers, including:



**ENERGY
ASSISTANCE
PROGRAM**



EAP PLUS



**PROJECT
EASE**

KITES AND BALLOONS: NOT SO HARMLESS

With spring comes activities like picnicking outdoors, hiking and flying kites. But don't let the peaceful appearance of kites and balloons fool you – they can cause real trouble!

Keep Them Away from Power Lines

When a kite or metallic balloon makes contact with a power line, it can lead to power outages, fires and possible injuries.

Lessen the Risks

Here's how you can fly kites and decorate with balloons safely:

- Make sure balloons are always secured to a weight that is heavy enough to prevent them from floating away.
- When you're out and about, keep the balloons and kites far away from overhead utility lines and all utility equipment.
- If a kite or balloon gets caught in a power line, call AMP immediately at (510) 748-3900.



GET EXTRA CASH BACK WHEN PURCHASING A USED EV

Show some love to the earth by driving clean. For a limited time, get extra cash back when you buy a used EV.

How It Works

- Standard offer: Get up to \$2,000 back when you purchase a used EV.
- Income-eligible customers: when you buy a used EV, you can get up to \$3,000 back.

FREE ELECTRIFICATION WORKSHOP AT WEST END LIBRARY

Interested in electrifying your home? Curious about what the electrifications experts have to say? Join us for an electrification workshop at the West End Library (788 Santa Clara Ave, Alameda, CA 94501) on March 16th from 6:30pm-7:30pm and have your questions answered.

Our electrification 101 workshop will cover:

- Electrification basics
- How to prepare your home to be electrification ready
- Hear testimonials from other Alameda residents who have electrified
- Learn about AMP's rebates and cost savings

Spots are limited. Go to the following link to register:
<https://bit.ly/3HcAfWI>

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