



WEATHER WATCH

Be Prepared for Power Outages

Power outages can occur for a variety of reasons, so it's important to be prepared. Read on to learn how to prepare in advance, what to do during the power outage, and how you can stay up to date with the latest information. Whether you're preparing for a possible public safety power shut-off (PSPS), or an outage caused by a storm, the tips below will help you get ready.

HOW TO PREPARE

Create a Plan



Be sure to have a 3-day supply of food and water for yourself and your family. Don't forget about your pets' needs.



In your emergency pack, include a first-aid kit, flashlight, battery-powered radio and extra batteries.



Keep an emergency supply of all your medications.



Keep emergency, family, and other important phone numbers accessible in paper copies.



Identify backup charging methods for phones and other electronic devices.



Know how to manually open your garage door.

During a Power Outage

- Avoid opening the refrigerator or freezer; you want to keep food cold for as long as possible.
- Don't use candles for lighting – they present a fire hazard.
- Unplug sensitive equipment such as computers and televisions.
- Switch off all appliances, but leave a light on to know when power is restored.

STAY UP TO DATE

AMP makes every effort to post up-to-date information about outages on www.alamedamp.com, Facebook and Twitter. Be sure to follow us on Facebook and Twitter and sign up for news updates. Visit the AMP's homepage and click "subscribe" to get AMP news in your email inbox or via text message.

Learn more about preparing for power outages and PSPS events at www.alamedamp.com.

AMP's Time-of-Use Rate Proposal Moves Ahead



A proposed time-of-use (TOU) rate plan for residential electric vehicle (EV) owners will go before the Public Utilities Board on Nov. 16. If approved, the new rate plan is expected to go into effect sometime in spring/summer 2021. The rate plan would be an opt-in program; EV owners would not be automatically placed on the new rate.

About TOU Rate Plans

Time-of-use rate plans encourage customers to shift electricity usage to the times of day when electricity demand is lower. Currently, AMP only offers a tiered rate plan to residential customers where the price of electricity increases as more energy is used.

Our proposed time-of-use rate program empowers you to shape your energy bill by adjusting the time you use electricity. Electricity costs different amounts at different times, so the more you use when the cost is low,

the lower your bill will be.

While it's difficult to change the time when you use some appliances, such as your lights and refrigerator, it can be fairly easy to adjust the time you do other things, like washing laundry, running the dishwasher and charging an EV.

Get the Details

AMP held a webinar on the proposed TOU rate plan in September. To learn more about the proposed plan and to watch a recording of the webinar, go to www.alamedamp.com, click on the electric vehicles section, and then click on the "Rate Comparison" tab.

AMP Earns Two More "Top 10" Rankings for Alameda Green

For the fifth year in a row, the "Top 10" honor goes to.....

Alameda Municipal Power's customers!

Alamedans helped AMP earn two separate Top 10 rankings from the National Renewable Energy Laboratory (NREL) for its Alameda Green program. NREL is the U.S. Department of Energy's primary national laboratory for renewable energy and energy efficiency research.

ALL ABOUT ALAMEDA GREEN

AMP's Alameda Green program gives residents and businesses the option to support renewable energy beyond Alameda's borders. By avoiding greenhouse gas emissions, this renewable energy contributes to cleaner, greener communities in our region. To date, the program includes more than 3,400 residents and 60 businesses.

HIGH PARTICIPATION RATE

Alamedans' commitment to the environment helped AMP earn a top ranking for high participation rate in Alameda Green in 2019. With 11.8% of AMP's customers participating in the program in 2019, AMP earned a 3rd

place ranking on NREL's list of national utilities with the highest green power program participation rate.

GREEN POWER SALES

AMP's second ranking from NREL showcases AMP's green power megawatt-hour (MWh) sales in comparison with total utility MWh sales. Of AMP's total MWh sales, Alameda Green made up 5.6% of sales. In this category, AMP earned 6th place, up from 7th place in 2018.

THANK YOU

Thanks again to all our Alameda Green customers for supporting clean energy beyond Alameda's borders. To learn more, visit www.alamedamp.com/green.

Holiday Phone Hours for AMP's Customer Service Team

AMP's customer service team will be unavailable on Veteran's Day, Nov. 11, and for Thanksgiving on Nov. 26 and Nov. 27. You can use our automated phone service 24/7 at (510) 748-3900 to access your account information, pay your bill, or report emergencies.



CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency	510-748-3902
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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com