



BE PREPARED

FOR PUBLIC SAFETY POWER SHUT-OFFS



Are you prepared for potential public safety power shut-offs during this fire season? Read on for steps you can take to get prepared and stay informed.

WHAT YOU SHOULD KNOW

Public safety power shut-offs are planned power outages intended to keep communities safe during hazardous weather conditions that could lead to a fire. The decision to require a public safety power shut-off will be based on weather criteria such as high winds, assessments from experts, Red Flag Warnings from the National Weather Service, and low levels of humidity.

LOW WILDFIRE RISK

The risk of a wildfire in Alameda is very low. However, a public safety power shut-off could impact AMP customers.

PG&E TRANSMISSION GRID

Though AMP maintains and operates the distribution and transmission grid inside of the city of Alameda, the

larger transmission grid, operated by PG&E, brings AMP's power to Alameda, and some of those transmission lines run through high-threat fire areas.

If large transmission lines are de-energized to protect from the threat of fire, AMP may need to act quickly to help the greater electric grid. Depending on how severe the event is, this could mean rolling blackouts or power shutoffs in Alameda.

EARLY WARNING NOTIFICATION

When possible, PG&E will aim to notify AMP 72 hours, 48 hours, 24 hours, and before a shut-off.

ONGOING UPDATES

AMP and the city of Alameda will use alert notifications in order to provide you with ongoing updates

through all of our available communication channels.

SAFETY INSPECTIONS

After the extreme weather is over, the lines will be inspected before power is restored.

CREATE A PLAN

It is important that you and your family have an

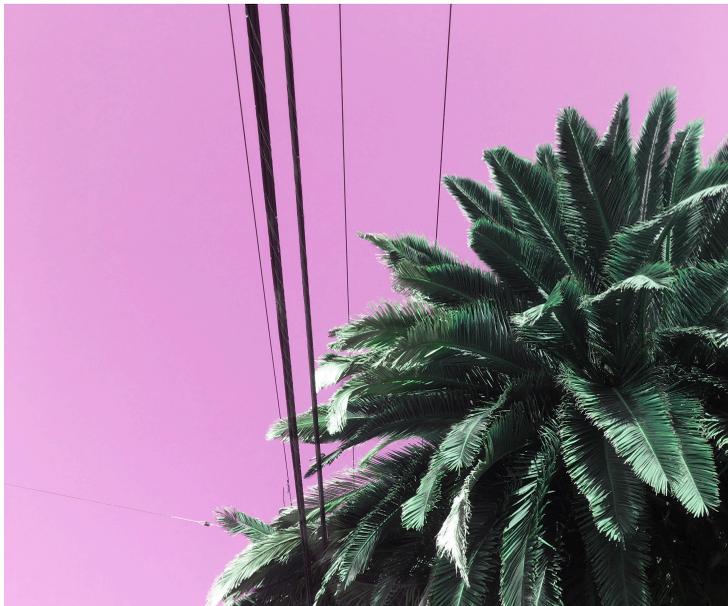
emergency plan and supplies. Be sure to have a 3-day supply of food and water, and don't forget about your pets. In your emergency pack, include a first-aid kit, medicines, flashlight, battery-powered radio and extra batteries. Learn more: www.alamedamp.com/prepare

GET ALERTS

AMP and the city of Alameda will use AC Alert in the event that a Public Safety Shut-Off is announced. Sign up today: acgov.org/emergencysite

Other ways to receive alerts about PSPS:

- Sign up for text or email updates from AMP at www.alamedamp.com
- Bookmark the alerts page on the city's website: www.alamedaca.gov/alerts



Plan ahead before planting that palm tree!

GARDENERS: BEWARE OF OVERHEAD POWER LINES

AMP loves gardeners who plant trees safely! When you're planting a new tree on your property, there are two critical steps you must take to ensure electrical safety:

1. Call 811 before you dig to avoid underground utility lines. Check out the story below on how to

contact 811 before digging a spot for your new tree.

2. If your garden is located below an overhead power line, be sure that you plant trees that will not grow tall enough to touch the power line.

Stay safe when planting—it's not worth the risk.

NATIONAL SAFE DIGGING DAY IS 8/11

National Safe Digging Day occurs each year on August 11, serving as a reminder to be sure to always call 811 before you dig on any construction project. It's crucial to make the call on any project, no matter how small, to avoid contact with underground utility lines.

HOW TO AVOID DAMAGE OR INJURY

- Call 811 or go to www.call811.com and request to have your underground utilities marked a few days before you start your project.
- The 811 team will contact utilities in your area so utility operators can mark

the sites of any underground lines at your location.

- Verify that all impacted utilities have marked the sites of underground lines. Underground utility lines are marked with a flag or paint
- Be sure to dig carefully around the markers.

GET UP TO
\$1,500
IN REBATES

www.alamedamp.com/rebates

PARTNERING WITH YOU DURING CHALLENGING TIMES

Income-eligible customers, including those who are currently unemployed as a result of the COVID-19 pandemic, may qualify for AMP's programs offering monthly discounts and short-term emergency assistance. AMP's bill-savings and energy efficiency programs can help lower customers' electric bills.

INCOME-ELIGIBLE PROGRAMS

AMP offers a variety of financial assistance programs for income-eligible customers, including:

- Energy Assistance Program
- Project EASE
- Federal Home Energy Assistance Program.

Program lowers the impact of high electricity costs resulting from operating critical health maintenance equipment.

AMP also offers a balanced payment program, which sets up fixed monthly payments for qualifying customers.

The third-party notification program provides caregivers with the tools they need to pay AMP bills.

BILL-SAVINGS PROGRAMS

AMP's Medical Discount

To learn more about how AMP can save you money, visit www.alamedamp.com or call (510) 748-3900.

CONTACT AMP

| | |
|------------------------------|--|
| Customer Service | 510-748-3900 |
| After Hours/Emergency | 510-748-3902 |
| TDD (hearing impaired) | 510-522-7538 |
| Email | amp@alamedamp.com |
| Internet | www.alamedamp.com |

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com