



BOARD APPROVES AMP'S BUDGET; NO RATE INCREASES

In July, the Public Utilities Board approved Alameda Municipal Power's (AMP) budget of approximately \$65 million for the new fiscal year with no rate increases for customers.

NO RATE INCREASE

AMP's budget reflects the priorities set by the board through its adopted strategic plan and the annual budget workshop, which was held in April 2020. Due to the utility's strong financial outlook, the board decided not to raise electric rates during a time when AMP customers are experiencing the economic impacts of COVID-19. Throughout the 2021 fiscal year, which

begins July 1, 2020, customers will see no change in the electric rates they pay. AMP is projecting an increase in purchased power costs, transmission costs, and other operating expenses such as labor and strategic plan initiatives. As presented at the Board's annual budget workshop in April, the increased costs will be paid out of AMP's existing reserves.

KEY PROJECTS

Major projects for fiscal

year 2021 include substation breaker replacement, the undergrounding program, and projects at Alameda Point's Site A.

INVESTING IN COMMUNITY

As a community-owned and locally operated electric system, AMP does not make a profit on rates. The revenue from electric sales goes toward operation of the system and then to the community through annual transfers of \$5.5 million

to the city's general fund for valuable community services. AMP provides rates that average 20% less than those of neighboring communities, saving Alamedans a total of \$15.5 million.

LEARN MORE

AMP's 2021 fiscal year began on July 1, 2020 and will run through June 30, 2021. The FY 2021 budget materials are available at www.alamedamp.com.



How AMP's Financial Assistance Programs Can Help

AMP's financial assistance programs can help you pay your electric bill during challenging times. If you are currently having trouble making your payments, we urge you to contact our customer service team at (510) 748-3900 between 8 a.m. and 5 p.m., Mondays through Fridays.

UNEMPLOYED CUSTOMERS URGED TO APPLY

Income-eligible customers, including those who are currently unemployed, may qualify for AMP's programs offering monthly discounts and short-term emergency assistance.

ENERGY ASSISTANCE PROGRAM

AMP's Energy Assistance Program offers qualified residential customers a 25% discount on their monthly energy costs.

PROJECT EASE

AMP's Project EASE (Energy Assistance Through Supportive Efforts) provides short-term emergency assistance to residential customers who are unable to pay their electric bill and at risk of having their power turned off.

Learn More

For more information, go to alamedamp.com/assistance or call (510) 748-3900.

BEWARE OF UTILITY PAYMENT SCAMS

AMP recently received reports that scammers were impersonating AMP employees and demanding immediate payment from customers.

BE SUSPICIOUS OF DEMANDS FOR IMMEDIATE PAYMENT

AMP will never ask for credit card or debit card numbers and only provides automated courtesy calls to accounts that are already delinquent. If you have any doubts, don't give out any information. Please hang up and call AMP's customer service team at (510) 748-3900.



These cards, and others like them, are a good signal that a scam is underway.

COMMON UTILITY SCAMS

Common scams involve someone impersonating a utility representative (either on the phone or in person) and claiming that an electric account is past due. The scammer goes on to provide payment instructions via Green Dot MoneyPaks or NetSpend prepaid debit cards.

FILE A POLICE REPORT

If you suspect you have become a victim of a scam, AMP recommends that you immediately call the Alameda Police Department to file a report. Contact the Alameda Police Department at 510-337-8340.



Bay Area Rebates and Energy-Saving Upgrades

For a limited time, the Bay Area Regional Network (BayREN) is offering extra money back on energy-saving home improvement projects involving air sealing, insulation and heat pumps. Through July 31, homeowners

can get up \$3,650 in rebates for installing these energy-saving upgrades.

APPLY BY AUGUST 15

The deadline for submitting rebate applications for the increased rebates is August 15.

Learn more at www.bayrenresidential.org.

Summer Energy Saver Tips



- 1. Circulation—Cool & The Fan**
Ceiling and window fans use less energy than AC's.
- 2. Change Me—The Dirty Filters**
Clean or replace AC filters regularly to maximize their efficiency.
- 3. Losing my Cool—Windows+Doors**
Add/repair weather-stripping or caulk around windows and doors to prevent leaks.
- 4. Turn it Up—Therm.o.stat**
Program or set to 80° F or higher when you aren't home and overnight.
- 5. Don't let the Sun Shine in—The Shades**
Keep curtains and blinds closed to block out strong sunlight.
- 6. All about that Grill (No Oven)—The Outdoor Cooks**
Use your stove and oven sparingly or cook during cooler times of the day.
- 7. Room to Breathe—H.V.A.C.**
Clean the area around outdoor AC units and keep in a shaded area, if possible.
- 8. Arctic Breeze—Seals and Ducts**
Check if your attic walls have proper insulation to keep warm air from coming in and drive hot air out with the whole house fan.
- 9. Cold Water Wash—The Laundry**
Use the washer full loads on cold and avoid using during the hottest parts of the day.
- 10. Wrap me Gently- Water Heater**
Reduce the temperature on your water heater and wrap it with a specially designed blanket.

Energy Stars—New Appliances on the Block
Consider upgrading old appliances to energy efficient models.

CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency	510-748-3902
TDD (hearing impaired)	510-522-7538
Email	amp@alamedamp.com
Internet	www.alamedamp.com

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com