



BE PREPARED FOR

EXTREME WEATHER

The city of Alameda recently adopted a Climate Action & Resiliency Plan to address the impacts of climate change and extreme weather events on our island. Here are steps you can take to be prepared:

GET ALERTS

The city of Alameda uses AC Alert to send emergency notifications by phone, text, and email. Sign up today: acgov.org/emergencysite.

OTHER WAYS TO RECEIVE ALERT NOTIFICATIONS:

- Get text alerts from the city by texting your zip code to 888777
- Bookmark the alerts page on the city's website: www.alamedaca.gov/alerts
- Sign up for AMP updates: www.alamedamp.com

PG&E TRANSMISSION GRID

The risk of a wildfire in Alameda is very low. However, a public safety

power shut-off could impact AMP customers.

Though AMP maintains and operates the distribution and transmission grid inside of the City of Alameda, the larger transmission grid, operated by PG&E, brings AMP's power to Alameda, and some of those transmission lines run through high-threat fire areas.

If large transmission lines are de-energized to protect from the threat of fire, AMP may need to shut off power to help the greater electric grid. Depending on how severe the event is, this could mean rolling blackouts or power shutoffs in Alameda.

HERE'S WHAT TO EXPECT

EARLY WARNING NOTIFICATION

When possible, PG&E will aim to notify AMP 48 hours, 24 hours, and before a shut down.

ONGOING UPDATES

The City and AMP will use alert notifications to provide ongoing updates.

SAFETY INSPECTIONS AFTER

After the extreme weather is over, the lines will be inspected before power is restored.

SAFETY SHUTOFFS COULD LAST DAYS

Depending on how severe the extreme weather event is, power could be out for several days. It is important that you have a plan in place for your household.

FOR MORE INFORMATION

For more information, visit: www.alamedamp.com/safety-shutoffs or visit PG&E at: www.prepareforpowerdown.com.

For neighborhood power outages, check AMP's website: www.alamedamp.com or AMP's Facebook or Twitter feeds.

BASIC PREPARATION

Whether you are preparing for a power outage or an earthquake, most of the basics are the same.

FOOD AND WATER

Be sure to have a 3-day supply of both, and don't forget about your pets.

MEDICATION, FIRST AID, AND IMPORTANT DOCUMENTS

Include a first-aid kit, medicines, warm clothes, and copies of your important information in an emergency kit.

FLASHLIGHTS, RADIOS, AND PHONES

When possible, include spare batteries for the device.

HOUSEHOLD APPLIANCES AND DEVICES

Be sure you know how to open the garage with no power, and freeze a block of ice to keep things cold for longer in the refrigerator.

LEARN MORE

www.alamedaca.gov/prepare

CREATE YOUR NEW AMP ONLINE ACCOUNT

PAY OR VIEW YOUR ELECTRIC BILL AND USAGE ONLINE.

In mid-October, AMP launched its new online account management tools. These new tools make paying and viewing your electric bill online easier than ever before. It also allows customers to manage their account from any device, anywhere, anyplace and anytime.

CREATE YOUR NEW ACCOUNT

If you haven't created your new account yet, go to www.alamedamp.com and click on any "My Account" link. You'll need the following information from your electric bill to create your new account:



- Name of account holder on the bill
- House number
- Account number
- Meter number

If you've been receiving a paperless bill, or wish to receive paperless bills going forward, you will have to sign up for paperless billing using the new tools.

EXPLORE THE NEW FEATURES



- Log in and explore all the new features:
- Pay bill on the new online payment system.
 - Sign up for paperless billing.
 - Track usage by the month, day and hour.
 - Compare your usage over time.
 - Set high usage text alerts.
 - And lots more.

FEDERAL SOLAR TAX CREDITS ARE GOING DOWN

THE CURRENT RATE IS 30%
The current federal tax credit for installing solar panel systems placed in service by December 31, 2019 at your home is 30%.

RATE GOES DOWN IN 2020 AND 2021
The credit drops to 26% through the end of 2020, then 22% through 2021 before dropping to zero by December 31, 2021.

PAWS FOR PUBLIC POWER

To show our commitment to community service in Alameda, AMP staffers volunteer each year at a local non-profit organization during Public Power Week.

During this year's event, about 50 AMP staffers organized and cleaned the Friends of the Alameda Animal Shelter's warehouse. Bonus treat: We had the chance to walk dogs and play with cats at the end of the session.



AMP NOVEMBER 2019 HOLIDAY HOURS

AMP's Service Center at 2000 Grand Street will be closed for Veteran's Day, Nov. 11 and for Thanksgiving on Nov. 28 and Nov. 29.

CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency	510-748-3902
TDD (hearing impaired)	510-522-7538
Email	amp@alamedamp.com
Internet	www.alamedamp.com

PUBLIC UTILITIES BOARD
Ann McCormick, P.E., President, Laura Giuntini, Commissioner, Jerry Serventi, Commissioner, Jeff Gould, Commissioner, Eric Levitt, City Manager

ALAMEDA MUNICIPAL POWER
Nicolas Procos, General Manager

The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Send comments or questions to email to haley@alamedamp.com