



**ALAMEDA
MUNICIPAL POWER**

The Flash

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October 15
AMP INTRODUCES ITS
NEW
ACCOUNT MANAGEMENT TOOLS

YOU MUST CREATE A NEW ONLINE ACCOUNT TO PAY
OR VIEW YOUR ELECTRIC BILL ONLINE.

You may have already seen the first phase of the newly redesigned Alameda Municipal Power mobile-optimized website. The second phase will be completed on October 15, with the introduction of our new online account management tools. If you pay your electric bill on AMP's website, or receive a paperless bill, you will need to create a new online account.

CREATE YOUR NEW ACCOUNT

On or after October 15, go to www.alamedamp.com and click on any "My Account" link. You'll need the following information from your electric bill to create your new account:

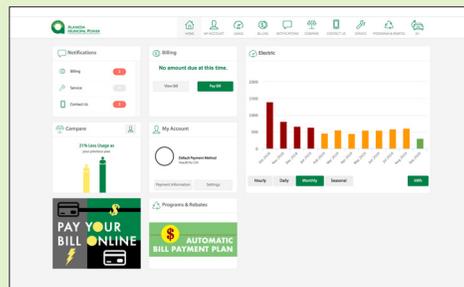
- Name of account holder on the bill
- House number
- Account number
- Meter number



EXPLORE THE NEW FEATURES

Log in and explore all the new features:

- Pay bill on the new online payment system.
- Track usage by the month, day and hour.
- Compare your usage over time.
- Set high usage text alerts.
- And lots more.



In October, AMP, along with more than 2,000 other community-owned utilities, celebrates Public Power Week and Energy Awareness Month.

So, it's a fitting time to recognize Alameda's commitment to clean power, which will result in 100% clean energy for the city starting in 2020.

AN ESSENTIAL PUBLIC SERVICE

It all began in 1887, when AMP was created by a group of concerned residents who saw electricity as an essential public service.

During the 20th century, when small local utilities across the country were being purchased by larger utility companies, Alamedans remained committed to local control and local decision-making at their electric utility.

SETTING THE STANDARD

It was that same commitment to local control that



BE PREPARED FOR STORM SEASON

BE PREPARED FOR A POWER OUTAGE



Plan for any medical needs like medications that need to be refrigerated or devices that require power.



If you are dependent on an electric or battery-dependent medical technologies such as breathing machines, home oxygen or dialysis, you may want to consider a safe backup power source, such as a generator or uninterruptible power supply.



Keep emergency, family, and other important phone numbers accessible in paper copies.



Build or restock your emergency kit with flashlights, fresh batteries, first aid supplies, cash, and food that will last up to five days.



Identify backup charging methods for phones and other electronic devices.



Know how to manually open your garage door.

WHAT TO DO DURING A OUTAGE



Switch off all appliances, but leave one light on to know when power is restored.



Use a battery-powered radio and listen to local radio for updates.



Avoid opening the refrigerator or freezer; you want to keep food cold as long as possible.



Never use candles for lighting, or burn charcoal/propane for heating or cooking indoors, as they pose fire hazards.

UPDATE ON AMP'S ENERGY RESOURCES

Details about AMP's 2018 energy mix, also known as its "power content label," are now available on AMP's website at www.alamedamp.com.

GET UP TO \$800 IN CASH REBATES



EV Chargers



Electric Dryers



LEDs



LED Fixtures



Refrigerators



Holiday Lights

www.alamedamp.com/rebates

Clean Energy - continued from page 1

enabled Alameda to set the standard for environmental stewardship in the 1980s.

Residents and businesses wanted their power to come from renewable resources, so AMP added geothermal to its energy supply, followed by wind, landfill gas, hydropower and solar over the next several decades.

Alameda's clean energy mix is due to the community's control of our utility. Take a moment this month to celebrate the role of public power in bringing clean energy to our island.

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Send comments or questions to email to halley@alamedamp.com

