



The Flash

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Providing Power and Information to the Alameda Community

AMP is Greening the Holidays at City Hall.

Alameda Municipal Power (AMP) has partnered with Alameda Recreation and Parks Department to green the holiday light display at City Hall. New LED lights use up to 90 percent less energy than traditional incandescent holiday lights and last up to 10 times longer, which will save on maintenance and replacement costs. And they're safer. LEDs operate at a much lower temperature so they reduce the risk of starting a fire.

What's more, City Hall's holiday light display will be powered with 100 percent renewable energy from wind and solar resources, thanks to Alameda Green, AMP's 100 percent green power option!

AMP is proud to help City Hall make the switch to LEDs. For information about AMP's energy efficiency incentives and rebates, please go to www.alamedamp.com/save-energy. To learn more about Alameda Green, visit www.alamedamp.com/power/green.

Drop Off Your Toys and Food Donations at AMP's Service Center

Help make the holidays brighter for those in need in Alameda. Join AMP in supporting Toys for Tots and the Alameda Food Bank. New, unwrapped toys and canned and other non-perishable foods in unopened containers can be dropped off at AMP's Service Center, 2000 Grand St., during business hours. Toy donations are being collected through Friday, Dec. 14. AMP accepts food donations for the Alameda Food Bank year round. For more information, call (510) 748-3900.



AMP Celebrates Safety Milestone

1,460 days without a day of work lost due to injury was cause for celebration last month at AMP. The employees of AMP have worked safely, without a lost-work day for four years!



"While there is no denying that it makes good business sense to work safely," said General Manager Girish Balanchandran, "the single most important reason is that I want every employee to arrive home safely at the end of every work day." These accomplishments are no small achievement considering the type of work AMP employees do. AMP employees have worked hard to build a culture of safety, and this helps make Alameda a safer community in which to live.

Alameda Municipal Power wishes you and your family happiness this holiday season and throughout the coming year.

Please note that our offices will be closed Tuesday, Dec. 25 and Tuesday, Jan. 1 in observance of the holidays.

AMP Offers Low-Income Assistance Programs



If you're experiencing difficulties paying your electric bill, AMP wants to help. AMP offers two discounts programs to make electricity more affordable for qualifying families.

The Energy Assistance Program (EAP) offers a monthly discount of 25 percent on your bill and provides help to reduce your energy use through a free energy audit, free compact fluorescent light bulbs, weatherization for homes with electric heat, and the replacement of older, inefficient refrigerators.

Project EASE (Energy Assistance through Supportive Efforts) provides short-term emergency assistance to customers who are financially unable to pay their electric bill and who have no alternative source of income. The program is intended to help after all other resources have been expended. The maximum disbursement for each customer or household is \$200 within a 3-year period. To learn more, visit www.alamedamp.com or call (510) 748-3900. 🌐

New Mailing Address for Your AMP Payments

Starting this month, you will see a different mailing address for your bill payments. AMP has switched banking agencies and is now working with U.S. Bank for banking services. Please discard any old return envelopes you may have around and use the following new mailing address: PO Box 511427, Los Angeles, CA 90051-7982. If you pay online, please make sure you have the correct information to avoid any delays in your payment. 🌐

125 Years of Fun Facts!

AMP is 125 years old! To celebrate this special milestone, we are sharing fun facts from our many years of service.

Did you know....? AMP made its first contribution to the City of Alameda's General Fund in 1912. The amount was \$25,183. Since then, AMP has contributed more than \$104,000,000 to the General Fund to improve community services and quality of life for Alameda's residents.

It's the holiday season, which means Christmas Tree Lane on Thompson Avenue is decked out with twinkling lights and festive decor. AMP is proud to be a part of the tradition by sponsoring the cost of the lights in the median and helping the Lane transition to LED holiday lighting.



Photo courtesy of the Elzig Family.

Come Plan with Us

AMP invites you to its Annual Planning Workshop with the Public Utilities Board. This is a great opportunity to learn more about what the utility plans for fiscal year 2013. Discussion will focus on the progress of the following strategic initiatives and actions planned for the new year: technology, rates, change management, and workforce issues. The workshop is scheduled for Monday, January 28 at 4 p.m. at AMP's Service Center, 2000 Grand St. For more information and meeting materials, visit www.alamedamp.com. 🌐

CLIP and KEEP!

Important AMP contact numbers:

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda, CA 94501-0263 or by email to irwin@alamedamp.com

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