



**ALAMEDA
MUNICIPAL POWER**

A Department of the City of Alameda

The Flash

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Connect with us at www.alamedamp.com



ALAMEDA CHOOSES GREEN POWER

The impressive growth of Alameda Green, AMP's voluntary green energy program, over the past year shows your strong support for generating clean power.

The program gives residents and businesses the option to match up to 100 percent of their monthly electricity use with renewable power sourced from wind, biogas and solar projects.

OUT IN THE COMMUNITY

AMP conducted a special

outreach campaign for the program from August 2017 to November 2018.

During the campaign, which featured door-to-door conversations with customers, more than 2,000 Alamedans joined the program. Now, 4,500 residents and businesses participate in Alameda Green.

EASY TO GO GREEN

Thank you for seeing how easy it is to go green for just a few extra dollars per month. Learn more at: www.alamedamp.com/green.

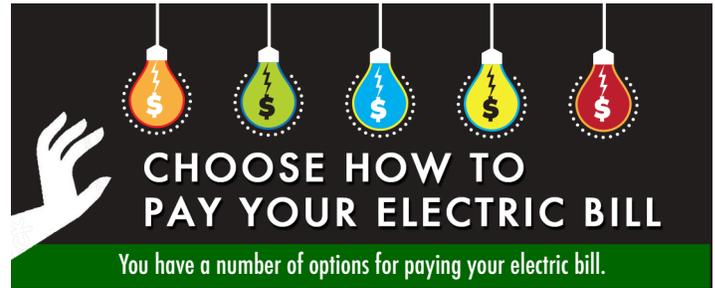


AMP has resumed use of the payment drop box in front of its Service Center at 2000 Grand Street after working with the Alameda Police Department to respond to a theft incident in November. To ensure that the drop box continues to be a safe and secure way to pay your bill, AMP is now working to install additional security cameras at the Service Center.

IF YOU USED THE PAYMENT DROP BOX NOV 16-19

If you placed a payment in the drop box from Friday, Nov. 16 after 3 p.m. to Monday, Nov. 19 at 8 a.m., you may be affected by the incident and should take the following steps:

- Contact your bank to inform them of the situation.
- Closely monitor your accounts and report any suspicious activity to your financial institution immediately.



You have a number of options for paying your electric bill.



PAY ONLINE:

Pay your bill online at AMP's website: www.alamedamp.com



PAY WITH AUTOMATIC PAYMENT PLAN:

Sign up and your payments are automatically withdrawn from your bank.



PAY WITH PAPERLESS BILLING:

An email each month lets you know your bill is ready for payment.



PAY THROUGH YOUR BANK:

Many banks offer free online bill payment services.



PAY BY PHONE:

Pay your bill over the phone using a check or credit/debit card.



PAY BY MAIL:

Mail payment to: Alameda Municipal Power
P.O. Box 511427, Los Angeles, CA 90051



PAY IN PERSON:

Pay inside our customer service center (2000 Grand St.) during office hours or any time of day at the outside drop box.

Learn more at: www.alamedamp.com/pay



UNDERGROUNDING PROPOSAL TO CITY COUNCIL POSTPONED

The proposal for undergrounding utility lines will be rescheduled from January 15.

Check the City Calendar for the new date at alamedaca.gov/events/calendar

STAY COZY AND SAVE ENERGY

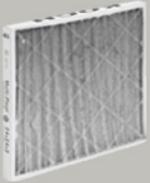
If it's chilly inside your home this winter – even with the heater on – there are things you can do to make your living space more comfy. Here are a few useful tips:



Move furniture and window coverings to expose heating grills.



Uncover windows during the day to let in warmth from the sun and close curtains at night.



Clean or replace dirty furnace filters.

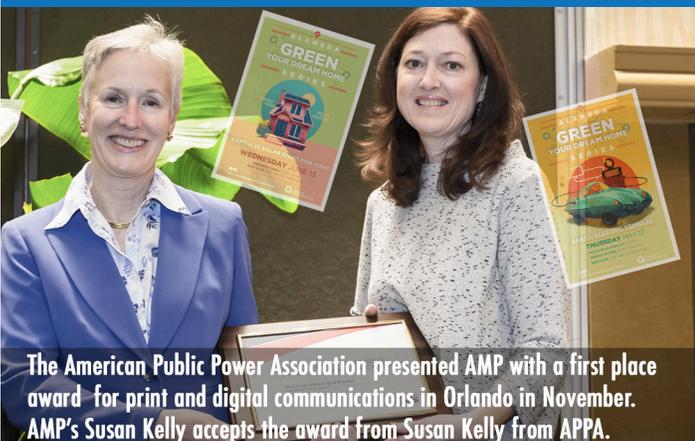


Program your thermostat so it is cooler at night and when no one is home.



Keep yourself warm instead of the room.

AMP WINS NATIONAL COMMUNICATIONS AWARD



The American Public Power Association presented AMP with a first place award for print and digital communications in Orlando in November. AMP's Susan Kelly accepts the award from Susana Kelly from APPA.

CUSTOMER SPOTLIGHT: GERARD FALZONE - AMP REBATES



ON THE ROAD TO ENERGY EFFICIENCY

Gerard Falzone is no stranger to AMP's money-saving rebates. The Alamedan and electric vehicle owner has taken advantage of AMP's online rebates for electric vehicle chargers and Energy Star-certified LED light bulbs.

SAVE \$500 ON AN ELECTRIC VEHICLE CHARGER

"It's kind of a no-brainer," said Falzone, explaining why he used AMP's \$500 rebate for a Level 2 electric vehicle charger. "It's good for the environment, and Alameda's power mix is real green."

Plus, he added, it's cheaper to pay for electricity than for gasoline.

"I recommend electric vehicles to everyone, and the rebate program, too," he said.

CASH BACK FOR LIGHT BULB PURCHASES

Falzone also found more money in his pocket when he used AMP's rebates for LED light bulbs. He replaced all his old incandescent bulbs with LED bulbs in his office last year. The new bulbs use a lot less energy than the old ones and they're good for the environment, he said.

MORE REBATES

In addition to rebates on LED bulbs and electric vehicle chargers, AMP offers rebates on Energy Star-certified refrigerators, freezers, LED fixtures, heat pump water heaters and electric clothes dryers. It's quick and easy to apply for the rebates online. Take a look at www.alamedamp.com/rebates.

AMP HOLIDAY OFFICE HOURS

AMP's Service Center at 2000 Grand St. will be closed on Monday, January 21 for Martin Luther King Day.

You can use our automated phone service 24/7 at (510) 748-3900 to access your account information, pay your bill, or report emergencies.

CONTACT AMP

| | |
|------------------------------|--|
| Customer Service | 510-748-3900 |
| After Hours/Emergency..... | 510-748-3900 |
| TDD (hearing impaired) | 510-522-7538 |
| Email | amp@alamedamp.com |
| Website..... | www.alamedamp.com |

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com

