



**ALAMEDA
MUNICIPAL POWER**

A Department of the City of Alameda

The Flash

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www.alamedamp.com

Customers Rate AMP Tops in Overall Performance

Thank you, Alameda, for rating Alameda Municipal Power (AMP) tops in overall performance!

In a recent survey, Alameda residents gave AMP very high marks in power delivery, customer satisfaction and trust. What's



more, customers appreciated the value that AMP, as a community-owned electric utility, brings to the city: lower rates, local accountability and higher reliability.

AMP surveys annually (alternating between residents and businesses each year) to elicit feedback from customers and discover what the utility could be doing better or differently.

The findings of the survey were presented to the Public Utilities Board at its Dec. 10, 2012, meeting and can be viewed on AMP's website at www.alamedamp.com. 

Apply Now for a Green Powerstar Award

Have you taken steps to make your home or business more energy efficient? Have you found a way to make your classroom, school or community greener?

Then we want to "award" you for it. AMP is now accepting applications for its Green Powerstar Awards.

All Alameda-based businesses, homes, young adults and children are invited to apply in one of four award categories: Small Business, Large Business, Home, or Student. Awards will be given for all-around efforts to support energy efficiency and green power use. Special consideration will be given to new innovative strategies. Efforts should have been accomplished in 2012.

Applications are due by 5 p.m. on March 4. An awards ceremony will be held in conjunction with the City of Alameda's Earth Day festivities. Applications and more details on award criteria are available on AMP's website. 



AMP and CASA Invite You to a Free Workshop on Lighting Options for Your Home

Lighting technology is catching up with the 21st century, giving us lighting that is better, more efficient, and longer lasting. In fact, new light-emitting diodes (LEDs) are rapidly transforming the lighting industry. Join AMP and Community Action for a Sustainable Alameda (CASA) for a free workshop on the latest effective and energy efficient lighting options for your home and how these options can lower your electricity bill.

The workshop will be on Wednesday, Feb. 27 from 6:30-8:30 p.m. in Community Room A/B of the Alameda Main Library, 2226 Santa Clara Ave. For more information, please call 814-6415 or visit AMP's website. 



Stay in Control of Your Monthly Payments

Would you like to know—in advance—the exact amount of your monthly electricity bill? Would it make budgeting easier? With AMP's Balanced Payment Plan, that's exactly what you can do.



AMP's Balanced Payment Plan estimates your electric bill for twelve months, so you pay the same estimated amount year-round. No more large bills in the winter and small bills in the summer. Your electricity bills

will be consistent throughout the year, making it easier to budget every month.

To enroll, you must have lived at your current address for at least 12 months and your account must be current. To sign up, just call a Customer Service Representative at 748-3900. Your Balanced Payment Plan will begin with your next bill. More information is available on AMP's website. [G](#)

AMP's Annual Planning Workshop



AMP invites you to its Annual Planning Workshop with the Public Utilities Board on Monday, Jan. 28 at 4 p.m. at AMP's Service Center, 2000 Grand St. This is a great opportunity to learn more about what the utility plans for 2013 and beyond. Issues related to long-term planning, advanced technology and changes to the workforce will be discussed. Meeting materials can be found on AMP's website. [G](#)

The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda, CA 94501-0263 or by email to irwin@alamedamp.com

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Safety Tips for Heating Your Home

Portable electric heaters can take the chill out of a cold room, but they also bring special concerns. Electric



plug-in heaters are less efficient than other heating sources and can cause your electricity bill to spike. Moreover, portable heaters can be dangerous, even deadly, without the right handling. According to the Consumer Product Safety Committee (CPSC), heaters cause nearly 22 percent of all residential fires.

Follow these safety guidelines to help decrease the chance of an accident involving a portable heater.

- Never operate a heater you suspect is damaged. Before use, inspect the heater, cord and plug for damage. Be sure to follow all operation and maintenance instructions.
- Never leave the heater operating while unattended or while you are sleeping.
- Keep combustible material such as beds, sofas, curtains, papers and clothes at least three feet from the front, sides and rear of the heater.
- Never power the heater with an extension cord or power strip.
- Never run the heater's cord under rugs or carpeting. This can damage the cord, causing it and nearby objects to burn.
- Be sure the heater plug fits tightly in the wall outlet. If not, do not use the outlet to power the heater.
- Ensure that the heater is placed on a stable, level surface and located where it cannot be knocked over.
- To prevent electrical shocks and electrocutions, always keep electric heaters away from water, and NEVER touch an electric heater if you are wet. [G](#)

CLIP and KEEP!

Important AMP contact numbers:

Customer Service 748-3900
 After Hours/Emergency 748-3902
 TDD (hearing impaired) 522-7538
 E-mail info@alamedamp.com
 Internet www.alamedamp.com