



NEW RATES APPROVED

At its April 15 meeting, the Public Utilities Board approved an increase in electric rates for commercial and residential customers. The overall average increase of 2.5 percent will go into effect on July 1, 2019.

The percentage of the increase will vary depending on the customer's rate class.

A typical residential customer with an average bill of \$63 can expect to see an increase of approximately \$2 to his or her monthly bill. By comparison, PG&E's average

electric bill in neighboring communities is \$76.

AMP continues to provide electric rates that average approximately 16.5 percent lower than those in neighboring communities.

CONTRIBUTING TO THE COMMUNITY

As a community-owned and locally operated electric system, AMP continues to maintain competitive rates while directly contributing to the city of Alameda's economic well-being and quality of life.

The revenue from electric sales goes toward operation of the system and then to

improving community services for residents through annual transfers of more than \$5 million to the city's general fund.

An average rate increase of 2.5 percent will go into effect on July 1, 2019.

FINANCIAL ASSISTANCE

AMP offers a variety of programs and services for customers who are interested in understanding their energy use or who are having

trouble paying their utility bills. The programs include:

- A free energy consultation at your home
- Energy Assistance Program: financial assistance for qualifying customers
- Project EASE: short-term emergency assistance
- Medical Discount Program

FIND OUT MORE

Visit www.alamedamp.com to find more information on AMP's rates and how to manage your energy use.

S&P Global Ratings



AMP EARNS CREDIT RATING UPGRADE

Your community-owned electric utility is in great financial health. AMP recently earned a credit rating upgrade from Standard and Poor's (S&P) Global Ratings.

STRONG AND STABLE

The upgrade moves AMP's credit rating from A+ to AA-, demonstrating how a community-owned utility can serve the public and be in tip-top

financial shape. S&P noted in a statement that AMP has a stable financial outlook with strong liquidity.

COMMUNITY-OWNED BUSINESS MODEL

AMP General Manager Nicolas Procos noted that AMP has earned a credit rating upgrade at a time when investor-owned utilities such as PG&E have seen credit downgrades.

"Not only does this upgrade speak to the hard work and dedication of our staff and the stewardship of the city of Alameda's Public Utilities Board, it also is a strong endorsement for the community-owned business model for electric utilities," Procos said.

CUSTOMER SPOTLIGHT: NATEL ENERGY



TAKING ADVANTAGE OF AMP'S SELF INSTALL PROGRAM

Natel Energy at Alameda Point now has earth-friendly lighting, thanks to AMP's self-install program for commercial customers. The hydropower company recently participated in the lighting retrofit program, swapping out old lighting for new energy-saving LED fixtures.

SAVING MONEY AND ENERGY

The lighting change saves 93,472 kilowatt hours of energy per year, which is equivalent to taking 14 cars off the road. The costs savings were impressive, too. By participating in the program, which offers a rebate of \$0.23 per kilowatt hour, Natel Energy qualified for a rebate of \$21,498.

"We're thrilled – the rebates were substantial,"
said Ben Ward of Natel Energy.

NEXT-LEVEL HYDROPOWER

Natel Energy is a water and energy innovation company offering cost-effective and environmentally friendly hydropower.

AMP'S SELF-INSTALL PROGRAM

Using AMP's self-install program, business customers can install lighting on their own, or with a contractor of their choice. The rebate rate is \$0.23 per kilowatt hour. Learn more at www.alamedamp.com/self-retrofit

YOUR MEMORIAL DAY SHOPPING LIST

GET UP TO
\$500
IN REBATES



REFRIGERATORS

CLOTHES DRYERS
& WASHERS

EV CHARGERS

HEAT PUMP
WATER HEATERS

AND MORE

www.alamedamp.com/rebates



NATIONAL ELECTRICAL SAFETY MONTH

National Electrical Safety Month is recognized in May each year, making it a great time to review electrical safety in your home.

The non-profit Electrical Safety Foundation International (ESFI) recognizes the month with the aim of informing the public how to avoid deaths, injuries, fires, and property damage related to electricity.

ELECTRICAL SAFETY DURING NATURAL DISASTERS

In celebration of Electrical Safety Month 2019, ESFI is excited to announce the launch of the National Electrical Safety Month resources. This year's theme "Electrical Safety During Natural Disasters," focuses on the importance of preparing, weathering, and rebuilding after natural disasters.

GET MORE INFORMATION

Be sure to take a look at the free safety materials and information at www.esfi.org.



Public Utilities Board Commissioner Jeff Gould with AMP's brand new all-electric Bolt.

AMP HOLIDAY OFFICE HOURS

AMP's service center at 2000 Grand St. will be closed on Monday, May 27 in honor of Memorial Day. You can use our automated phone service 24/7 at (510) 748-3900 to access your account information, pay your bill, or report emergencies.

CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency	510-748-3900
TDD (hearing impaired)	510-522-7538
Email	amp@alamedamp.com
Website	www.alamedamp.com

PUBLIC UTILITIES BOARD

Ann McCormick, P.E., President, Laura Giuntini, Commissioner, Jerry Serventi, Commissioner,
Jeff Gould, Commissioner, Eric Levitt, City Manager

ALAMEDA MUNICIPAL POWER

Nicolas Procos, General Manager

The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com

